

# **Job4pwd SYSTEM MANUAL**

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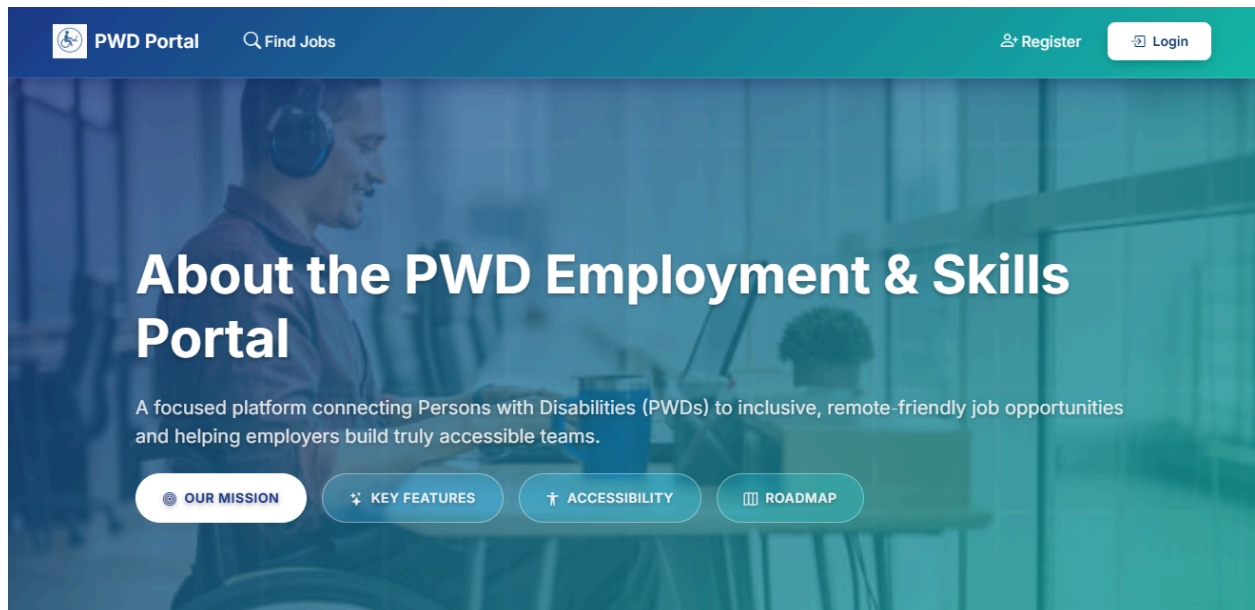
**Marvin Atanacio**

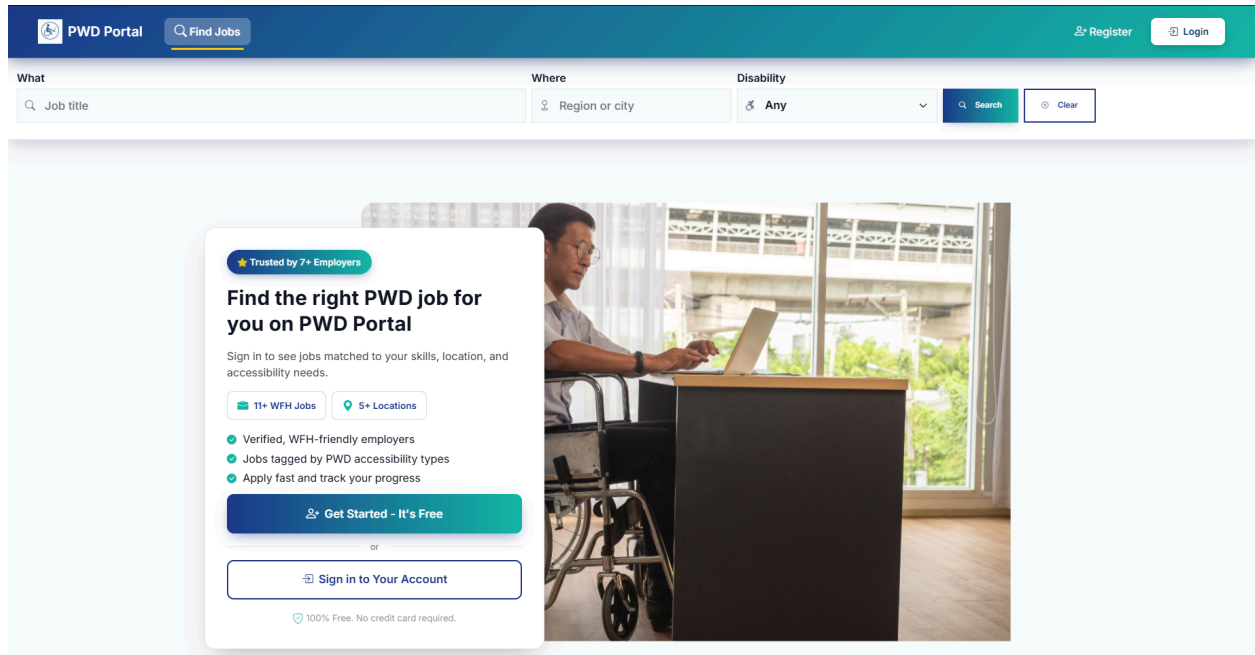
**INTEGRATIVE PROGRAMMING INF-231**

## Introduction

Welcome to the Job4PWD System Manual — a comprehensive guide for users on how to navigate and utilize the Job4PWD website. This manual provides instructions on creating and managing an account, specifically designed to help persons with disabilities find jobs suited to their abilities. It also assists both users and administrators in efficiently accessing and managing the system's features.

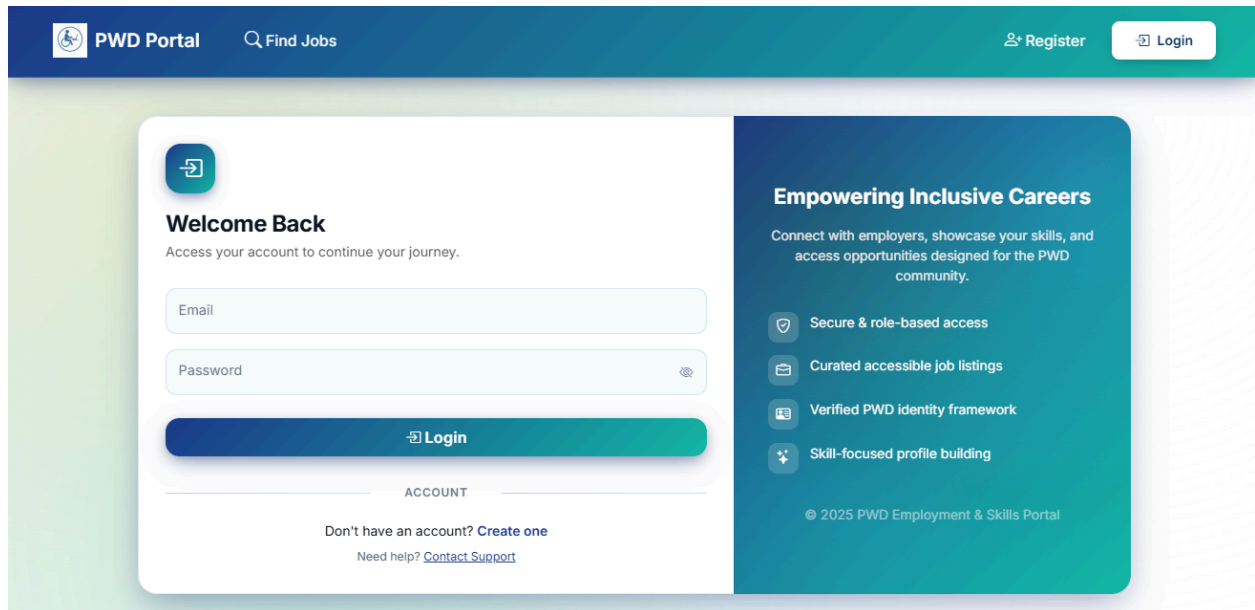
## Landing Page





This section introduces the Job4PWD website — an online platform dedicated to providing job opportunities and training for persons with disabilities (PWD). The homepage gives users access to registration, login, and job search features.

## Authentication Pages



The screenshot shows the login interface of the PWD Portal. The header includes the PWD Portal logo, a search bar for finding jobs, and links to register and login. The main content area is divided into two sections. On the left, a 'Welcome Back' section features a login form with fields for email and password, a login button, and links for account creation and support. On the right, an 'Empowering Inclusive Careers' section highlights the platform's benefits, including secure access, job listings, identity verification, and profile building. The footer of the right section mentions the copyright for 2025 PWD Employment & Skills Portal.

**PWD Portal** Find Jobs Register Login

**Welcome Back**  
Access your account to continue your journey.

Email

Password

Login

ACCOUNT

Don't have an account? [Create one](#)  
Need help? [Contact Support](#)

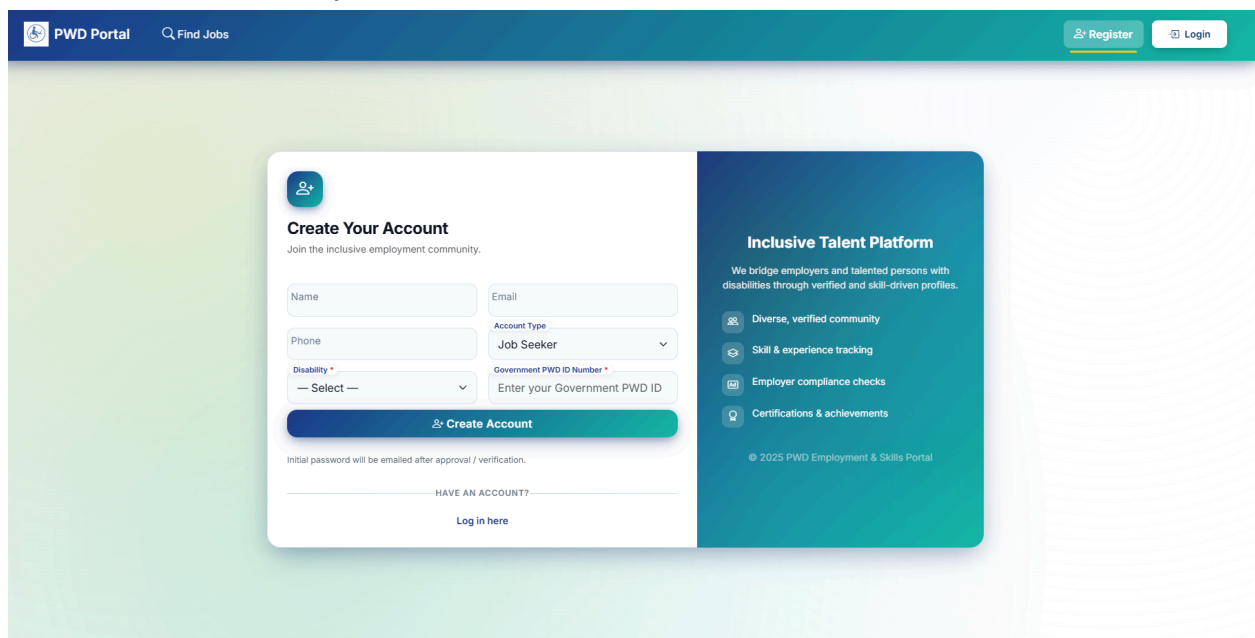
**Empowering Inclusive Careers**  
Connect with employers, showcase your skills, and access opportunities designed for the PWD community.

- Secure & role-based access
- Curated accessible job listings
- Verified PWD identity framework
- Skill-focused profile building

© 2025 PWD Employment & Skills Portal

**Figure 1.1: Login Page (show fields for email/password).**

This figure shows the login interface where registered users can securely access their accounts by entering their email address and password. The login form ensures authorized access and protects user data.



The screenshot shows the registration interface for job seekers on the PWD Portal. The header is consistent with the login page. The main content area is divided into two sections. On the left, a 'Create Your Account' section features a registration form with fields for name, email, phone, account type (Job Seeker), disability status, and government PWD ID number. A 'Create Account' button is at the bottom. On the right, an 'Inclusive Talent Platform' section highlights the platform's benefits, including a diverse community, skill tracking, employer compliance checks, and certifications. The footer of the right section mentions the copyright for 2025 PWD Employment & Skills Portal.

**PWD Portal** Find Jobs Register Login

**Create Your Account**  
Join the inclusive employment community.

Name Email

Phone Account Type  
Job Seeker

Disability   
— Select — Government PWD ID Number   
Enter your Government PWD ID

Create Account

Initial password will be emailed after approval / verification.

HAVE AN ACCOUNT?  
[Log in here](#)

**Inclusive Talent Platform**  
We bridge employers and talented persons with disabilities through verified and skill-driven profiles.

- Diverse, verified community
- Skill & experience tracking
- Employer compliance checks
- Certifications & achievements

© 2025 PWD Employment & Skills Portal

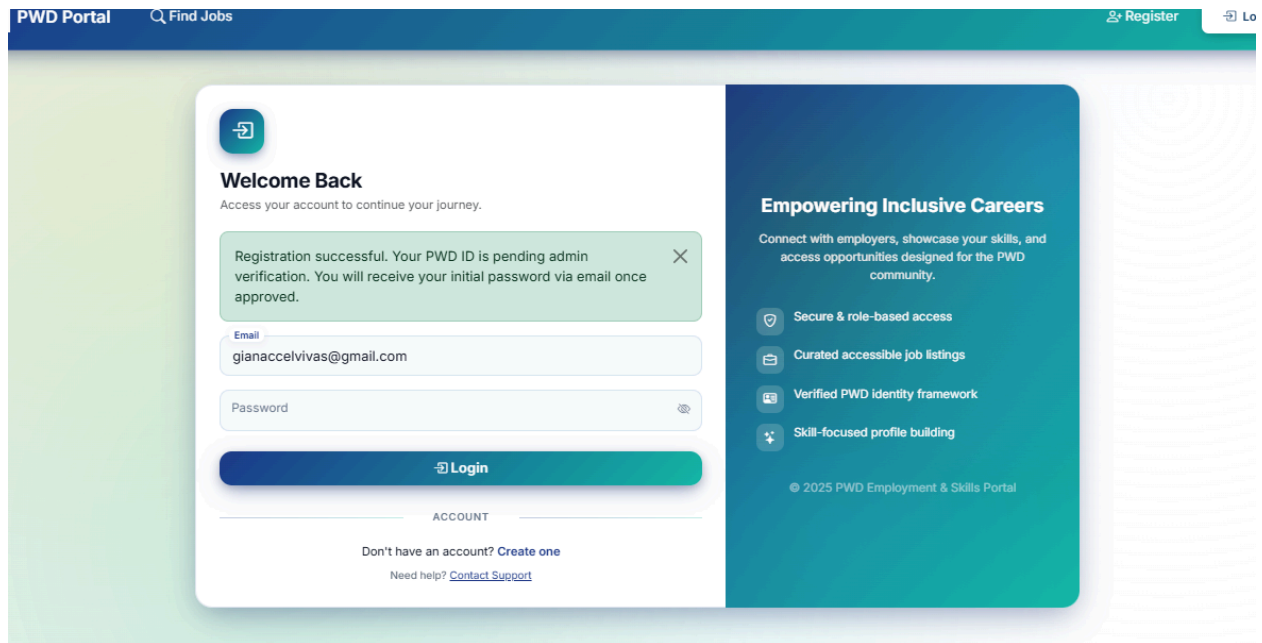
**Figure 1.2: Register as Job Seeker**

This figure presents the registration page for job seekers. It allows new users to create their accounts by filling out essential details such as full name, email address, password, and disability category. The purpose of this page is to gather necessary information that personalizes each user's experience and helps the platform suggest suitable job opportunities.

The screenshot shows the 'Create Your Account' page on the PWD Portal. The page is designed for employers and includes a form with the following fields: Company Owner First Name, Company Owner Middle Name, Company Owner Last Name, Email, Phone, Account Type (set to 'Employer'), Company Name, Business Email, Company Website (with a placeholder 'https://...'), Company Phone, Contact Person Position, Contact Person Phone (11-digit mobile number), and Business Permit #. A 'Create Account' button is at the bottom of the form. To the right of the form is a section titled 'Inclusive Talent Platform' with a description: 'We bridge employers and talented persons with disabilities through verified and skill-driven profiles.' Below this are four bullet points: 'Diverse, verified community', 'Skill & experience tracking', 'Employer compliance checks', and 'Certifications & achievements'. At the bottom of this section is the copyright notice '© 2025 PWD Employment & Skills Portal'. The top of the page features a navigation bar with the PWD Portal logo, a 'Find Jobs' search bar, and 'Register' and 'Login' buttons.

**Figure 1.3: Register as Employer**

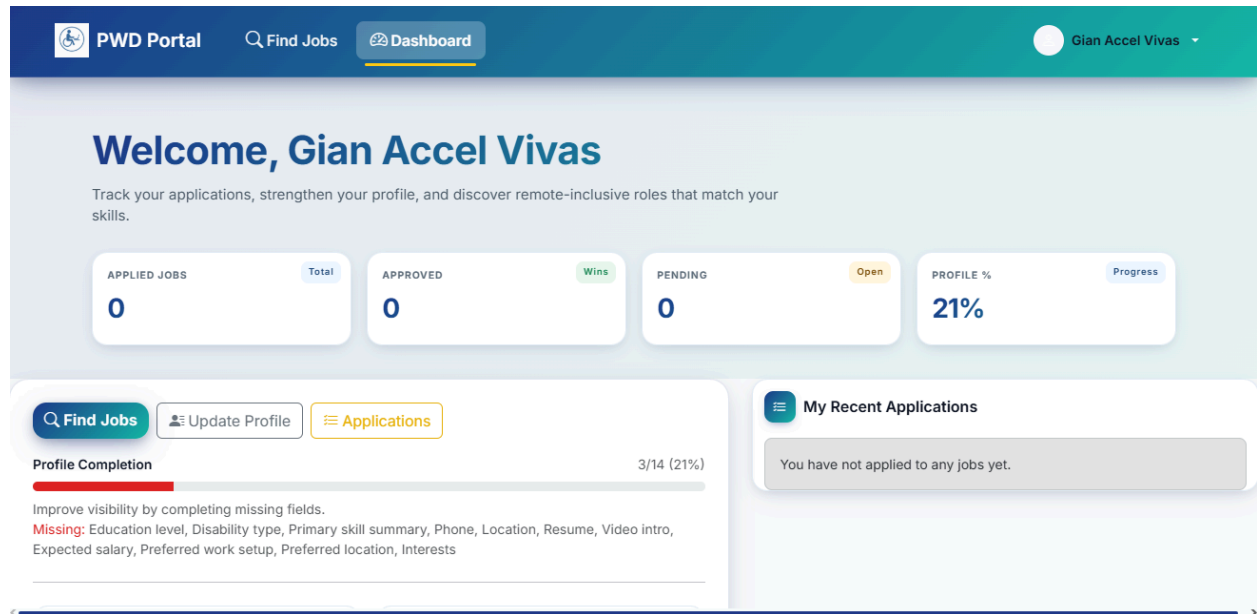
This figure displays the registration form specifically designed for employers who wish to post job openings on the platform. The page collects important information such as company name, email address, contact number, and password. This registration ensures that all employers on the platform are verified and committed to providing fair and accessible job opportunities for PWDs.



**Figure 1.4: Registration Confirmation Page**

This figure illustrates the confirmation screen shown after successful account registration. It confirms that the user has completed the sign-up process and now has to wait for a verification email or password provided by the admin for account activation.

## Job Seeker Dashboard



**Figure 1.5: Job Seeker Dashboard**

This figure displays the main dashboard interface for job seekers after logging in. It provides an overview of recommended jobs, recent applications, and key navigation menus such as *Jobs* and *Profile*. The dashboard acts as the central hub where users manage their job search activities and track progress conveniently.

## Job Search and Application

**PWD Portal** Find Jobs Dashboard Gian Accel Vivas

**Boost your match quality**  
Complete your profile to appear in more relevant searches & improve job match scoring.  
53%  
Improve Profile  
Upload a Resume Add a Skill Summary

**What** **Where** **Disability**  
Job title Region or city Any Search Clear

★ Trusted by 7+ Employers  
Find the right PWD job for

**Figure 1.6: Job Search Page**

This figure shows the search interface where users can look for available jobs based on specific criteria such as job title, location, or disability type. The filter options help users find suitable job listings efficiently.

**PWD Portal** Find Jobs Dashboard Gian Accel Vivas

**What** **Where** **Disability**  
Job title Region or city Speech impairmer Search Clear

WFH Jobs 2 Newest Oldest High pay Low pay

**Results** 2 jobs

**Graphic designer** 60% Oct 11, 2025  
Animators · Part time · Lipa, Batangas  
PHP 5,000-60,000 / Monthly Hearing disability Hearing loss Speech impairment  
Flexible Hours Night Shift Option Training Provided Internet Allowance Equipment Provided

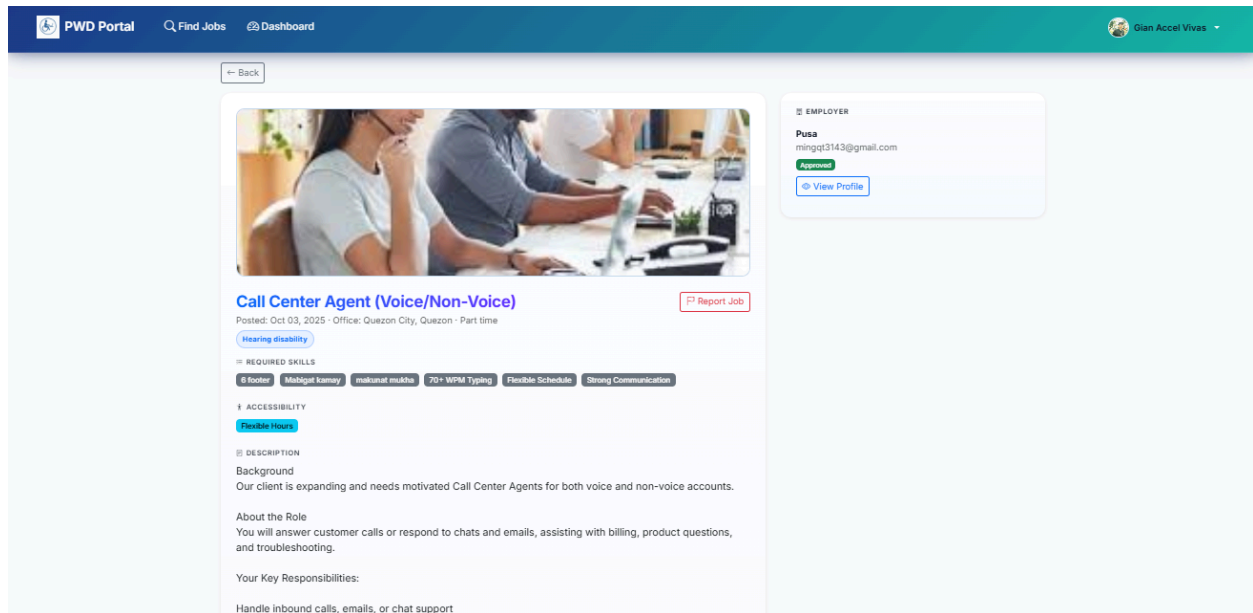
**Online Singer** 20% Oct 9, 2025  
Pusa · Full time · Batangas City, Batangas  
PHP 50,000-100,000 / Monthly Speech impairment Training Provided

Select a job to view details here.

**Figure 1.7: Search Results Page**

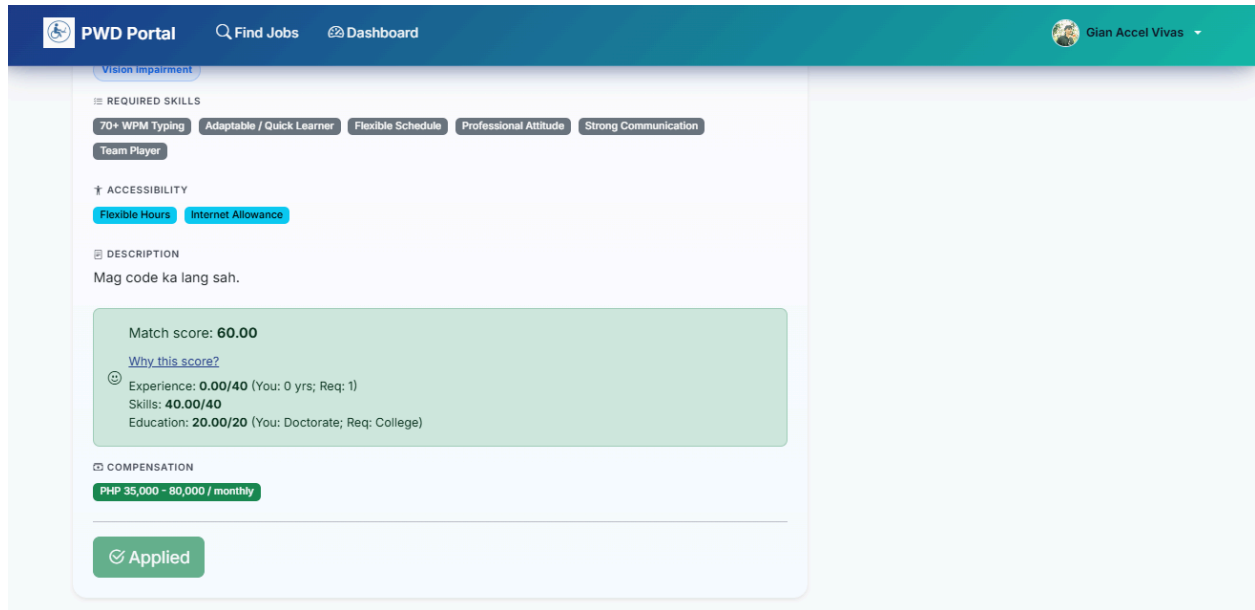


This figure displays the list of job opportunities that match the user's search filters. Each result typically includes job title, company name, location, and a short job description. This page allows users to browse and select job postings that match their qualifications.



**Figure 1.8: Job Details Page**

This figure presents the full details of a selected job, including the company profile, job requirements, and offered benefits. The page also includes an *Apply Now* button to allow users to submit their applications directly.



**Figure 1.9: Application Confirmation**

This figure displays a confirmation message or pop-up that appears after a successful job application. It assures the user that their application has been submitted.

## Profile Management

**PWD Portal** Find Jobs Dashboard Gian Accel Vivas

← Back

**Gian Accel Vivas** PWD-Verified [Edit](#)

DOCTORATE 0 YEARS

LIPA, BATANGAS, CALABARZON REMOTE

Add a professional summary so employers can better understand your strengths. [Add now.](#)

**PROFILE DETAILS**

70+ WPM Typing Adaptable / Quick Learner Animator  
Flexible Schedule Hottdog Itlog Professional Attitude  
Sabaw Strong Communication Team Player

EMAIL: accelvivas@gmail.com DISABILITY: Vision impairment  
AGE: 39 yrs DISABILITY TYPE: Vision impairment  
SEVERITY: Mild EDUCATION: Doctorate  
EXPERIENCE: GENDER:

**Applications**

JOB TITLE	STATUS	MATCH	DATE
Coder	Approved	60%	2025-10-19
hahh	Pending	60%	2025-10-19

**Work Experience**

- Chiefmate @ Stolt (2007-08 - 2023-07)

**Certifications**

No certifications listed.

**Figure 1.10: View Profile Page**


This figure displays the user's personal profile page, containing basic details such as name, contact information, skills, and disability type. It also includes a section for viewing uploaded documents like résumés or certificates.

**PWD Portal** Find Jobs Dashboard Gian Accel Vivas

← Back

**Edit Profile**

**BASIC INFORMATION**

 [Upload](#)  
JPG/PNG/GIF max 2MB

Full Name: Gian Accel Vivas Gender: Male

Date of Birth: 07/16/1986 Phone: 39 yrs

Region: CALABARZON Province: BATANGAS City: LIPA

Full Address:

Educational Attainment: Doctorate

Primary Skill Summary / Bio: 0 / 600

**DISABILITY & SUPPORT**

Disability (short desc): Vision impairment Disability Type: Vision impairment

Severity: Mild Assistive Devices (comma separated):

PWD ID Number: \*\*\*\*8546 (locked)  
Cannot be changed after saving.

**PREFERENCES (MINI RESUME)**

Expected Salary: PHP Min Max Monthly Preferred Work Setup: Remote

Preferred Location: City/Region Interests (comma separated): e.g., Data Entry, Customer Support

**Accessibility Preferences**

☒ Flexible Hours ☒ Night Shift Option ☒ Training Provided ☒ Internet Allowance ☒ Equipment Provided

**General / Soft Skills**

☒ 70+ WPM Typing ☒ Flexible Schedule ☒ Team Player ☒ Professional Attitude ☒ Strong Communication  
☒ Adaptable / Quick Learner

Check the soft skills that apply to you to improve matching with employer requirements.

**Figure 1.11: Edit Profile Page**

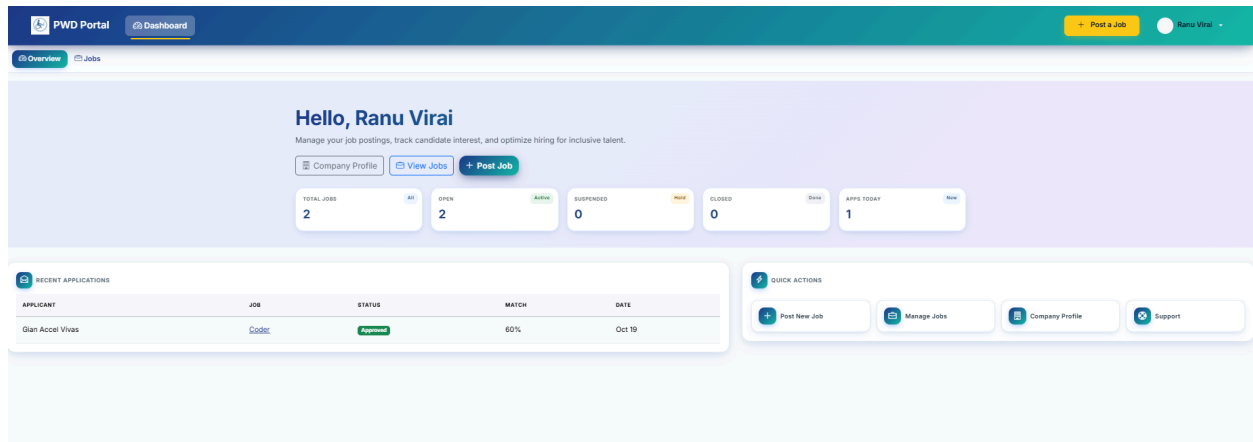
This figure shows the editable version of the profile page, where users can update their information. They can modify their contact details, skills, and upload a new résumé. The page ensures that user data remains up-to-date and accurate for employers to review.

The screenshot displays the 'Edit Profile' page of the PWD Portal. At the top, a dark blue header contains the 'PWD Portal' logo, navigation links for 'Find Jobs' and 'Dashboard', and a user profile for 'Gian Axel Vivas'. Below the header, a green notification bar states 'Profile updated.' with a close button. The main content area is divided into two sections: 'BASIC INFORMATION' on the left, which includes a profile picture of a man, and 'DISABILITY & SUPPORT' on the right. The 'DISABILITY & SUPPORT' section contains a 'Disability (short desc)' text field with 'Vision impairment' entered, a 'Disability Type' dropdown menu also set to 'Vision impairment', and a 'Severity' text field. Below these is a label for 'Assistive Devices (comma separated)'.

**Figure 1.12: Profile Update Confirmation**


This figure presents the notification or alert confirming that the user's profile changes have been successfully saved. It provides assurance that all modifications were recorded in the system database.


## Employer Dashboard



**Figure 2.1: Employer Overview Page**

This figure shows the main dashboard for employers after logging in. It provides an overview of job postings, and recent applicants. Employers can easily navigate between posting new jobs and reviewing applications.

 PWD Portal

 Dashboard

Post a Job

Ranu Virai

Create Job Posting

Please fill out the form to publish a new job opportunity.

Be specific Show salary Tag support

APPROVED EMPLOYER

0% COMPLETE

Job Title \*

Employment Type \*  
Select employment type

Location & Compensation

City \*

Region / Province \*

Salary Currency \*  
PHP

Salary Min

Salary Max

Salary Period \*  
Select period

JOB IMAGE (OPTIONAL)  
Choose File No file chosen  
PNG / JPG / GIF / WEBP up to 2MB

Leave salary blank if confidential. Providing a range increases applicant trust.

Skills & Qualifications

Experience (years) \*

Education Requirement \*  
Select education requirement

Additional Skills (comma separated)

Please select at least one skill or add skills in the text field.

Select at least one PWD category for this job.

LEARNING DISABILITY

VISION IMPAIRMENT

COMMUNICATION DISORDER

INTELLECTUAL DISABILITY

ORTHOPEDIC DISABILITY

CHRONIC ILLNESS

HEARING LOSS

SPEECH IMPAIRMENT

HEARING DISABILITY

PHYSICAL DISABILITY

Select at least one PWD category this job is intended for.

Please select at least one Applicable PWD Category.

Accessibility & Inclusion

Select at least one Accessibility & Inclusion tag.

FLEXIBLE HOURS

NIGHT SHIFT OPTION

TRAINING PROVIDED

INTERNET ALLOWANCE

EQUIPMENT PROVIDED

Please select at least one Accessibility & Inclusion tag.

Description & Publish

Role Description \*

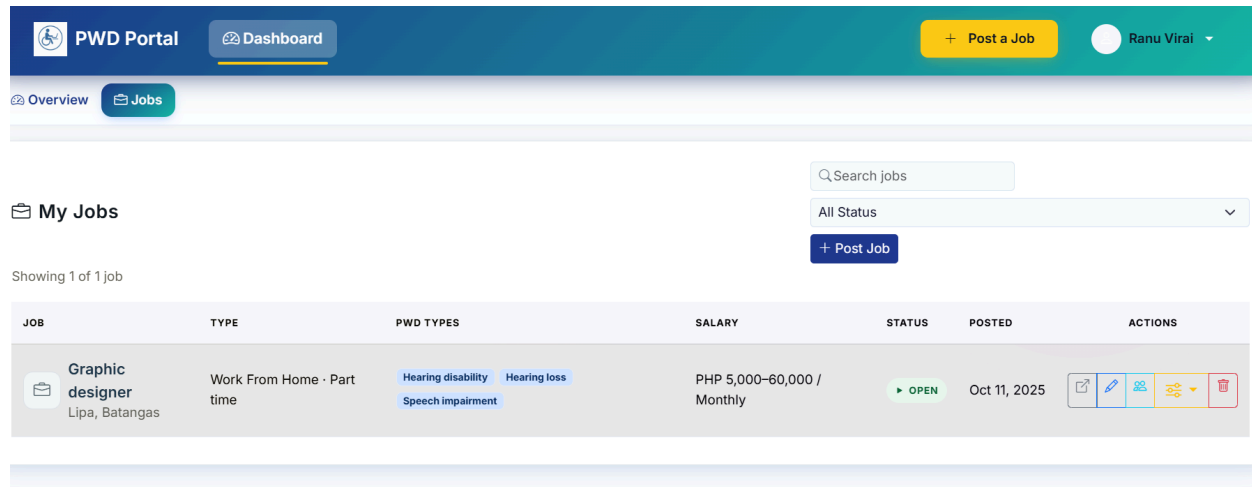
Outline responsibilities, tools used, schedule, success metrics, team structure, growth path.

Create Job

Cancel

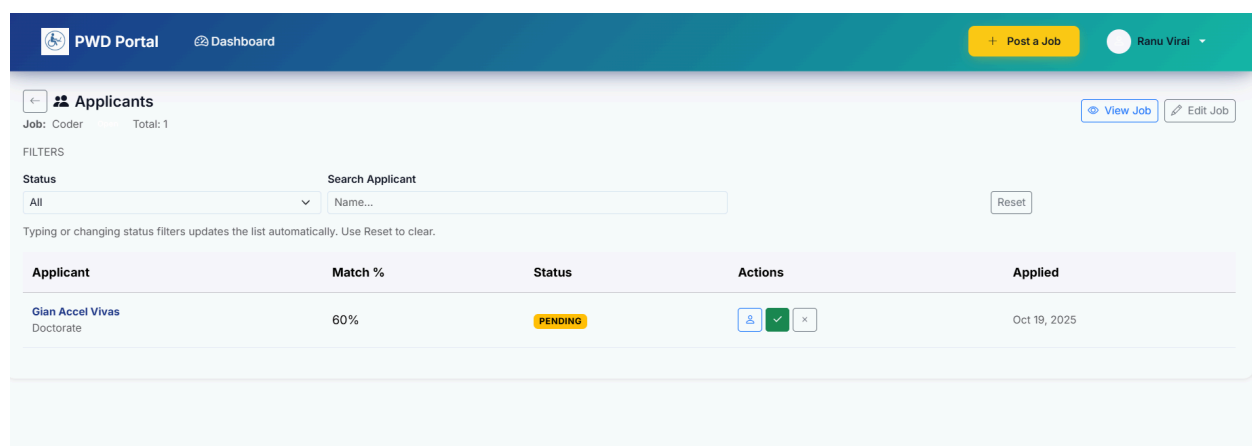
Figure 2.2: Add Job post Page

This figure displays the page where employers can add new job openings by entering details such as job title, description, qualifications, salary range, and disability inclusivity level. The page allows employers to submit job listings for approval before publishing them on the platform.



**Figure 2.3: Jobs Post Management Page**

This figure shows the *Job Post Management Page*, which allows employers or administrators to oversee all job listings posted on the Job4PWD platform. The page provides an organized table view of job postings that includes essential details such as job title, company name, posting date, location, and current status.



**Figure 2.4: Applicant Management Page**

This figure shows the list of applicants who have applied for a specific job post. Employers can view applicant details, download résumés, and manage the hiring process directly from this page.

The screenshot shows the 'Applicants' page in the PWD Portal. The page header includes 'PWD Portal' and 'Dashboard'. The main content area shows a list of applicants for the job 'Coder'. The first applicant is 'Gian Accel Vivas' with a 'Match %' of 60% and a status of 'PENDING'. An 'Application Decision' modal is open, prompting the user to provide a message for the applicant. The modal includes a text input field, a 'Reset' button, and 'Cancel' and 'Submit Decision' buttons. The background page also shows a 'View Job' and 'Edit Job' button, and a 'Post a Job' button in the top right corner.

**Figure 2.5: Applicant approval form**

This figure presents the *Applicant Approval Form*, a dedicated interface that allows employers to review and evaluate job applications submitted by PWD job seekers. The form displays comprehensive applicant details such as full name, contact information, résumé or uploaded documents, disability category, and the position applied for.

The screenshot shows the 'Edit Job' form in the PWD Portal. The form is divided into several sections: 'Title' (Role Title, Location), 'Employment Type' (Select type, Part time), 'Job Image (Optional)' (No image uploaded, Choose File), 'Compensation' (Currency, Min, Max, Period), 'Skills & Qualifications' (Experience, Education Requirement, Additional Skills), and 'Accessibility Tags' (Flexible Hours, Night Shift Option, Training Provided, Internet Allowance, Equipment Provided). The form includes various input fields, dropdown menus, and checkboxes. The top right corner shows 'Post a Job' and 'Ramu Virai' buttons.



### **Figure 2.6: Edit Job Page**

This figure displays the *Edit Job Page*, where employers can update or modify details of an existing job post within the Job4PWD platform. The page provides editable fields such as Job Title, Job Description, Qualifications, Location, Salary Range, and Employment Type. Employers can also adjust accessibility requirements or indicate if the position is open to specific disability categories.

# Admin Panel

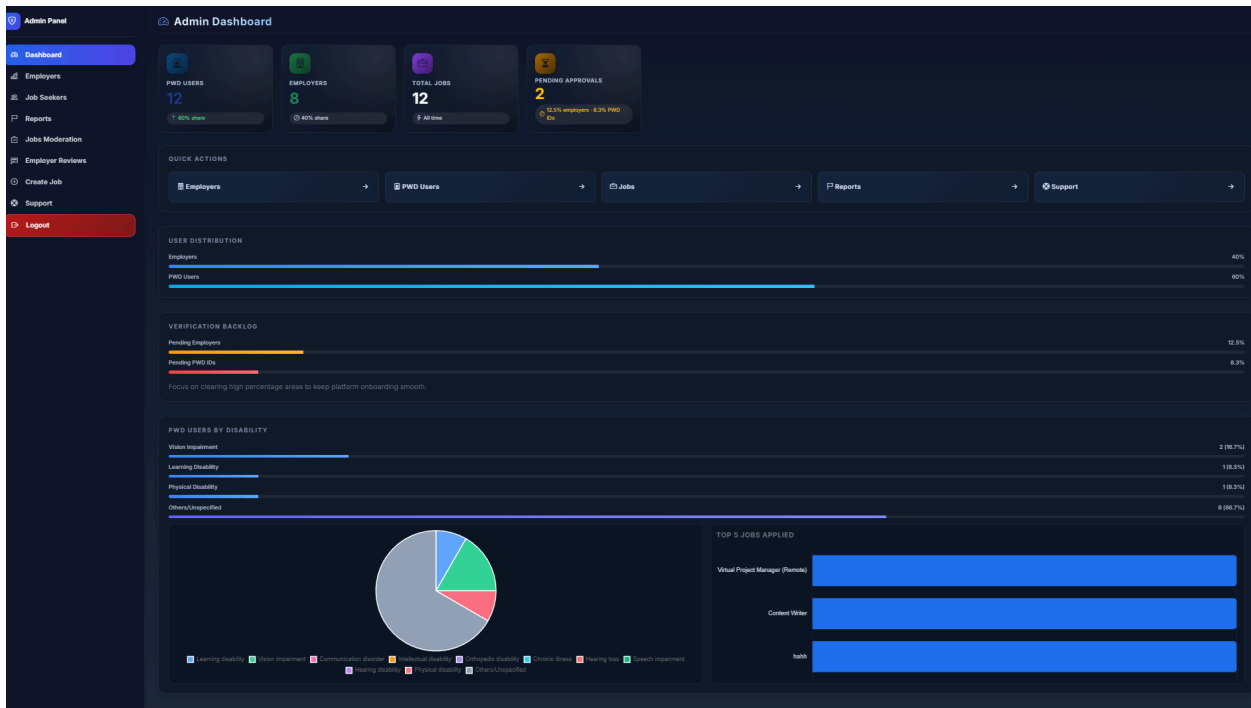


Figure 3.1: Admin Dashboard View

This figure displays the admin interface where system administrators monitor all platform activities. It includes key metrics such as total users, job posts, and active employers. The dashboard provides tools for maintaining system integrity and performance.

**Admin Panel**

**Employers**  
MANAGE, APPROVE AND MONITOR EMPLOYER ORGANIZATIONS.

**CREATE EMPLOYER**

TOTAL 8 APPROVED 7 PENDING 1 SUSPENDED 0 REJECTED 0

Search company / email...

All Statuses Reset

COMPANY	BUSINESS EMAIL	PHONE	PERMIT NO.	STATUS	ACTIONS
<b>Berek Company Man</b> Gerry C. - berray22@gmail.com	mingas@gmail.com	0129481284	7877467gg854678	PENDING	View Edit
<b>Fox</b> May Sataw Sah - maybataw@gmail.com	nba@2k.com	09291192929	asdasdwdqwt23	APPROVED	View Edit
<b>Animators</b> Ranu Virai - ranuvirai@gmail.com	ranuvirai@gmail.com	(none)	123456RanuViray	APPROVED	View Edit
<b>Pusa</b> Juwey - heyitsyem@gmail.com	nba@2k.com	(none)	KSZ2912123551	APPROVED	View Edit
<b>Aso</b> Joy Janine Lapardo - joyjanine@gmail.com	(none)	(none)	213213123asdasd	APPROVED	View Edit
<b>Pusa</b> Dayot Ma Employer - mimgg3143@gmail.com View Employer	mingg3143@gmail.com	09291192929	KSZ291d	APPROVED	View Edit
<b>NBA</b> Employer - employer@gmail.com View Employer	nba@2k.com	09291192929	MA2195SAS	APPROVED	View Edit
<b>NU</b> Dayot A. Alcantara - dayot@gmail.com	(none)	(none)	KSZ291	APPROVED	View Edit

**Figure 3.2: Employers Management Page**

This figure illustrates the *Employers Management Page*, a section of the Job4PWD administrative interface designed to manage all registered employer accounts on the platform. It displays a structured table containing key employer information such as Company Name, Contact Person, Email Address, Registered Date, and Account Status (e.g., Active, Pending, or Suspended).

Through this page, administrators can efficiently view, verify, edit, or deactivate employer accounts to maintain platform integrity and ensure that only legitimate organizations can post job openings. Search and filter tools allow admins to locate specific employers quickly. Additionally, verification options may include reviewing business permits or credentials before approval.

**Create Employer**  
ADD A NEW EMPLOYER ORGANIZATION ACCOUNT.

← Back to list

Contact Person Name

Contact Person Position (optional)

Company Name

Company Owner / Proprietor Name

Business Email (optional)

Company Phone (optional)

Primary Login Email

Contact Person Phone (optional)  
e.g. +63 912 345 6789

Business Permit #

Display Name (Account)

Company Website (optional)  
https://...

☐ Approve immediately (set status to Approved)  
Initial password will ALWAYS be generated & emailed automatically.

Create Employer Cancel

Security: Passwords are never stored in plaintext. The generated initial password is shown only once on creation. Copy it immediately if email delivery is disabled or fails.

**Figure 3.3: Create Employer Page**

This figure shows the *Create Employer Page*, which allows administrators to register new employers or organizations on the Job4PWD platform. The page features a structured form with input fields such as **Company Name**, **Contact Person**, **Email Address**, **Password**, **Company Address**. Additional options may include uploading specifying accessibility commitments to ensure inclusivity in hiring.

**Job Seekers Management Page**

TOTAL 12 NONE 2 PENDING 1 VERIFIED 6 REJECTED 3

Search name or email...

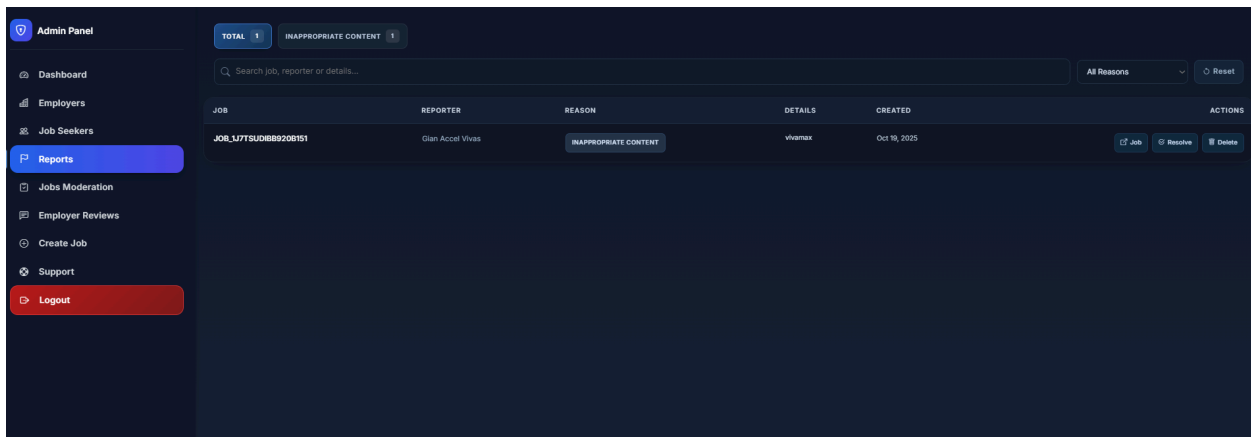
All Statuses Work Setup Accessibility Reset

NAME	EMAIL	PWD ID (LAST4)	PWD ID STATUS	ACCOUNT	WORK SETUP	ACCESSIBILITY	ACTIONS
Lebron James	lebronjames@gmail.com	****3123	PENDING	ACTIVE	—	—	View
Glan Accel Vivas	accelvivas@gmail.com	****8546	VERIFIED	ACTIVE	Remote	Equipment Provided, Flexible Hours, Internet Allowance, Night Shift Option, Training Provided	View
Ejoy	ejoydmayuga28@gmail.com	****2096	VERIFIED	ACTIVE	—	—	View
Kristian Diether Alcantara	mingchancutie@gmail.com	****3124	VERIFIED	ACTIVE	Remote	Equipment Provided, Flexible Hours, Internet Allowance, Night Shift Option, Training Provided	View
Asd	asd@asd.com	****A123	VERIFIED	ACTIVE	—	—	View
Btan	tanbenedict48@gmail.com	****1203	REJECTED	ACTIVE	—	—	View
Lebron James	lebronjames1@gmail.com	****2222	VERIFIED	ACTIVE	—	—	View
Kristian Diether Alcantara	jobseeker5@gmail.com	****3123	VERIFIED	ACTIVE	—	—	View
ranuel glenn biray	biray@gmail.com	—	REJECTED	ACTIVE	—	—	View
Makupiton	malupit@gmail.com	—	NONE	ACTIVE	—	—	View
Stephen Hawkings	sh123@gmail.com	—	REJECTED	ACTIVE	—	—	View
Job Seeker	jobseeker@gmail.com	—	NONE	ACTIVE	—	—	View

**Figure 3.4: Job Seekers Management Page**

This figure displays the *Job Seekers Management Page*, a vital component of the Job4PWD administrative panel that enables administrators to oversee all registered job seeker accounts on the platform. The page presents a well-organized table listing important user details such as **Full Name**, **Email Address**, **Disability Type**, **Registration Date**, and **Account Status** (e.g., Active, Pending, or Disabled).

From this interface, administrators can efficiently **view**, **verify**, **update**, or **deactivate** user accounts as needed. The page may also include **search** and **filter** functionalities, allowing the admin to quickly locate specific users or sort them based on disability category or activity status. Additionally, the admin can inspect user profiles to ensure that all information provided is accurate and appropriate for the platform’s standards.



**Figure 3.5: Reports Management Page**

This figure presents the *Reports Management Page*, a core section of the Job4PWD administrative panel that provides access to reports related to platform activity.

Admin Panel

Dashboard

Employers

Job Seekers

Reports

Jobs Moderation

Employer Reviews

Create Job

Support

Logout

Jobs Moderation

REVIEW, APPROVE OR REJECT JOB POSTINGS BEFORE THEY GO LIVE.

TOTAL 13

PENDING 6

APPROVED 12

REJECTED 1

Search job title or company

All

Apply

Reset

JOB	EMPLOYER	POSTED	MODERATION	DECISION
<div>Coder</div> <div>Vision impairment</div>	Animators	Oct 19, 2025	APPROVED	<div>Approve</div> <div>Decided: Oct 19, 2025 09:32</div> <div>Save</div>
<div>hahh</div> <div>Vision impairment</div>	Pusa	Oct 15, 2025	APPROVED	<div>Approve</div> <div>Decided: Oct 15, 2025 13:23</div> <div>Save</div>
<div>JOB</div> <div>Communication disorder</div>	Pusa	Oct 13, 2025	APPROVED	<div>Approve</div> <div>Decided: Oct 13, 2025 15:41</div> <div>Save</div>
<div>Graphic designer</div> <div>Hearing disability</div> <div>Hearing loss</div> <div>Speech impairment</div>	Animators	Oct 11, 2025	APPROVED	<div>Approve</div> <div>Decided: Oct 11, 2025 13:04</div> <div>Save</div>
<div>Online Singer</div> <div>Speech impairment</div>	Pusa	Oct 9, 2025	APPROVED	<div>Approve</div> <div>Decided: Oct 9, 2025 17:56</div> <div>Save</div>
<div>Virtual Sales Representative (Remote)</div> <div>Physical disability</div>	Pusa	Oct 3, 2025	APPROVED	<div>Approve</div> <div>Decided: —</div> <div>Save</div>
<div>Virtual Project Manager (Remote)</div> <div>Physical disability</div>	Pusa	Oct 3, 2025	APPROVED	<div>Approve</div> <div>Decided: —</div> <div>Save</div>
<div>Content Writer</div> <div>Physical disability</div>	Pusa	Oct 3, 2025	APPROVED	<div>Approve</div> <div>Decided: —</div> <div>Save</div>
<div>Call Center Agent (Voice/Non-Voice)</div>	Pusa	Oct 3, 2025	APPROVED	<div>Approve</div> <div>Decided: —</div> <div>Save</div>

**Figure 3.6: Jobs Moderation Page**

This figure illustrates the *Jobs Moderation Page*, an essential administrative interface within the Job4PWD platform responsible for reviewing and validating job postings submitted by employers before they are made publicly visible. The page features a structured list or table displaying each job post’s Title, Company Name, Date Submitted, Status (e.g., Pending, Approved, or Rejected), and action buttons for View, Approve, or Reject.

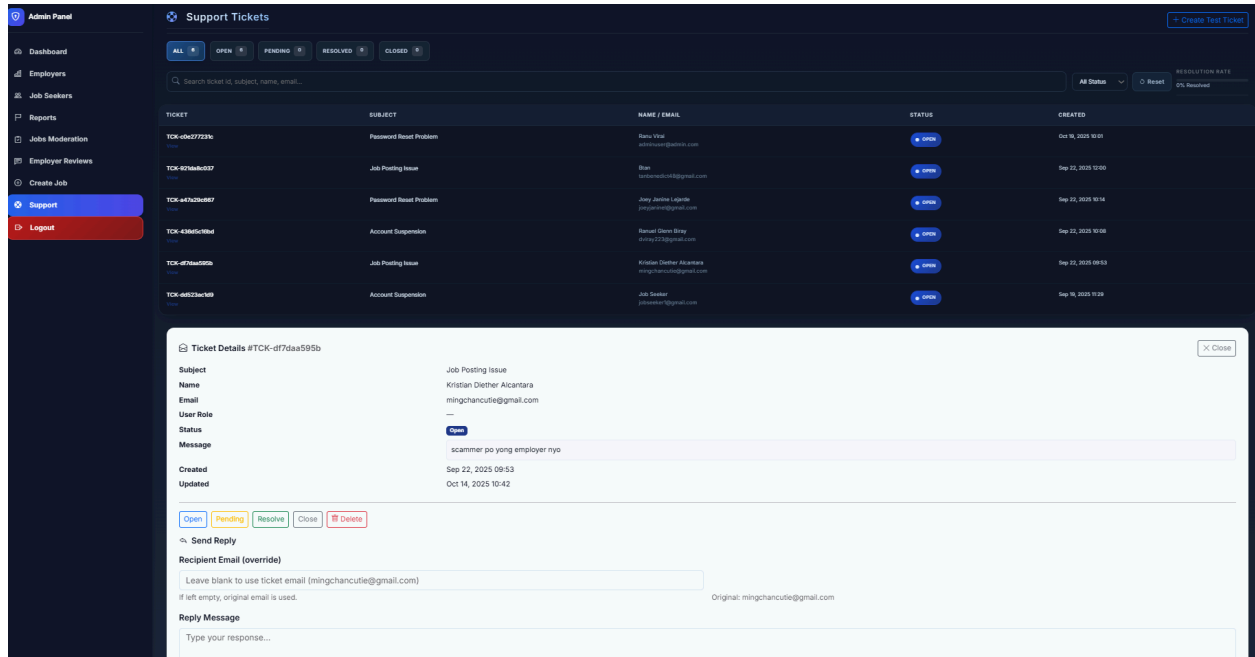
**Figure 3.7: Create Job (as Admin) Page**

This figure shows the *Create Job (as Admin) Page*, a feature in the Job4PWD administrative panel that allows system administrators to manually add or publish new job postings on behalf of verified employers. The page contains a structured form with fields such as Job Title, Company Name, Job Description, Qualifications, Location, Salary Range, Employment Type, and Disability Category. There may also be options to mark the job as *Active*, *Pending*, or *Closed* based on its posting status.

ID	Employer	Reviewer	Rating	Comment	Status	Created	Actions
1	Pusa #USRJ5STL1HNF2D40513	Kristian Diether Alcantara mingchancutie@gmail.com	5/5	GALING NETO SAH	Approved	Oct 15, 2025 12:49	Approve Hide Delete

**Figure 3.8: Employer Reviews Page**

This figure presents the *Employer Reviews Page*, a section of the Job4PWD platform dedicated to displaying and managing feedback or evaluations given by job seekers to employers. The page typically lists reviews in a table or card layout showing details such as Employer Name, Reviewer (Job Seeker), Rating, Comments, and Date Submitted. This section allows users and administrators to monitor how employers are performing in terms of inclusivity, communication, and fairness during the hiring process.

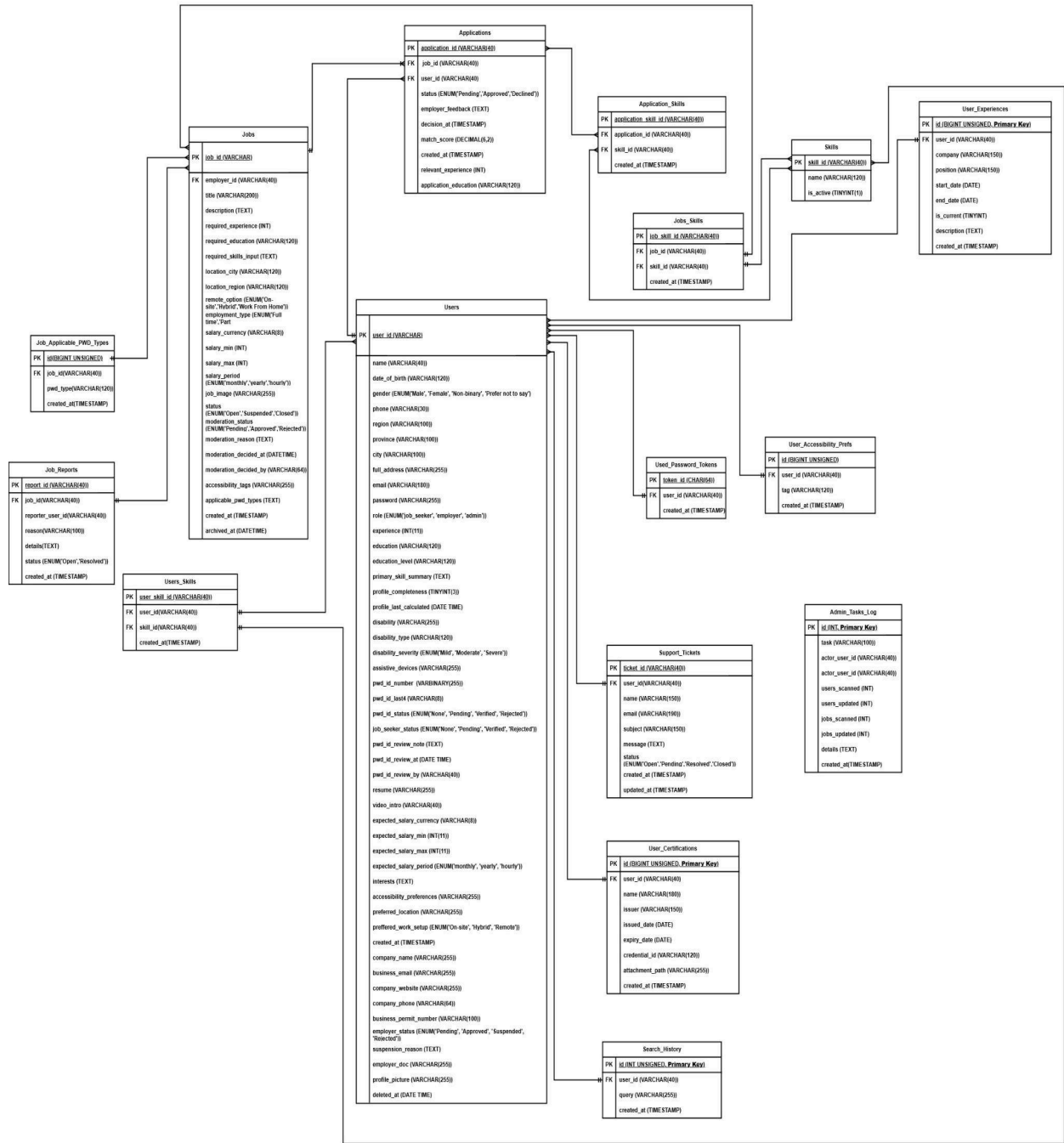


**Figure 3.9: Support Tickets Page**

This figure displays the *Support Tickets Page*, a crucial component of the Job4PWD platform that allows administrators to manage user-submitted inquiries, issues, or requests for assistance. The page typically presents a structured list or table showing details such as Ticket ID, User Name, Email Address, Subject or Issue Type, Date Submitted, and Status (e.g., Open, In Progress, or Resolved).



# Entity Relationship Diagram



# Flowchart

